



PROPERTY OWNER NOTIFICATION Holland 520 Resiliency Upgrades & Vegetation Management

Dear neighbor,

We know you count on New York Electric and Gas Corporation (NYSEG) to provide you with the power you need, when you need it, and we take that responsibility seriously. As part of our commitment to provide safe, reliable service to all our customers, we are updating the delivery system in your area.

As part of our commitment to customers, we are writing to let you know that we will be rebuilding 6.4 miles of 3 phase lines & poles along Savage Rd. from the intersection with State Route 16 (Olean Rd.) in the town of Holland to the intersection of Genesee Rd. in the town of Sardinia. The intent of the project is to utilize heavier class poles and covered wire to improve the resiliency of this section of the circuit and to upgrade the assets. Additionally, this section along Savage Rd. will see enhanced vegetation management/removals of the electrical line right of ways to minimize issues/outages created by tree issues. Finally, existing infrastructure on Hand Rd, Allen Rd., Genesee Rd., and Warner Gulf Rd. will also see minor upgrades to meet current standards with the same goal in mind.

There will be single lane closures/slowed traffic along Savage Rd. throughout the entire project and on Hand Rd., Genesee Rd, Allen Rd. and Warner Gulf Rd. in smaller durations within the timeframe of construction. We encourage impacted customers to utilize State Route 16 for north-south traffic as able to prevent travel/commute delays.

Expect coordinated minor customer power outages as construction progresses. On-site representatives will schedule/coordinate with customers and provide expected durations prior to outage.

The work is scheduled to begin in February 2023 and conclude in the in the later part of 2023, dependent on multiple conditions, which could impact the construction schedule. The majority of the construction activities will be conducted during regular business hours Monday through Friday with weekend work occurring only on an as needed basis. Our Public Outreach team will be available to answer any questions regarding this letter or the project and can be reached at outreach@nyseg.com or (833) 551-4100.

NYSEG's core value is to provide safe and reliable energy for our valued customers. We prioritize being a good neighbor and will work collaboratively with landowners, community leaders, and regulators throughout this upgrade process.

We look forward to working on this important project on behalf of our valued customers.



NYSEG

An AVANGRID Company

Holland 520 Resiliency Upgrades & Vegetation Management

CONTACT

Project Information Line: 888.551.4100

Refer to: **Holland 520 Resiliency Upgrades & Vegetation Management**

Email: outreach@nyseg.com

Website: nyseg.com > **Reliable Service**

PROJECT OVERVIEW

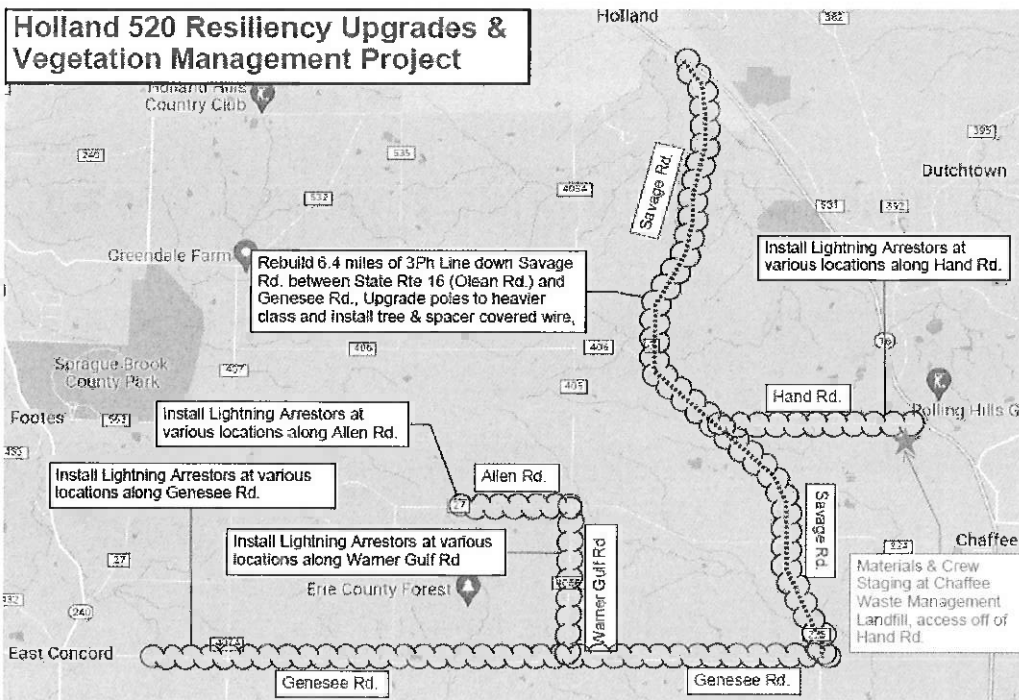
As part of our commitment to provide safe, reliable service to all our customers, New York State Electric and Gas (NYSEG), in conjunction with our parent company – AVANGRID, is updating the delivery system in our service areas. These upgrades comply with new electric distribution reliability requirements. While making investments to improve system performance and update system assets to improve system resiliency, we are working closely with our neighbors to ensure that all improvements are performed with minimal disruption to the environment and the communities we serve.

PROJECT PURPOSE AND NEED

To comply with more stringent reliability standards issued by the North American Electric Reliability Corporation (NERC), we are planning an upgrade of certain components

of the electric delivery systems in the townships of Holland and Sardinia. Specifically, we will be rebuilding 6.4 miles of 3 phase lines and poles along Savage Road from the intersection with State Route 16 (Olean Road) in the town of Holland to the intersection of Genesee Road in the town of Sardinia. The intent of the project is to utilize heavier class poles and covered wire to improve the resiliency of this section of the circuit and to upgrade the assets. Additionally, this section along Savage Road will see enhanced vegetation management/removals of the electrical line right of ways to minimize issues/outages created by tree issues. Finally, existing infrastructure on Hand Rd, Allen Road, Genesee Road, and Warner Gulf Road. will also see minor upgrades to meet current standards with the same goal in mind.

Holland 520 Resiliency Upgrades & Vegetation Management Project



ESTIMATED TIMETABLE *(subject to change)*

Initial Field Work:	Complete
Construction Start:	Q1 2023
In Service Date:	Q4 2023

PROJECT FACTS

Municipalities:	Town of Holland (Southern), Town of Sardinia
County Impacted:	Erie
Permitting Required:	County Highway

PROJECT SCOPE

- Rebuild of 6.4 Miles of 3 Phase Line & Poles along Savage Road with heavier class poles, covered tree and spacer wire, and new framing/insulators associated to this construction.
- Installation of Lightning Arrestors and spot pole replacements on existing 3 Phase lines along Hand Road, Allen Road, Warner Gulf Road and Genesee Road.

WHAT TO EXPECT DURING CONSTRUCTION

- Single Lane closures/Slowed Traffic along Savage Road throughout the entire project and on Hand Road, Genesee Road, Allen Road and Warner Gulf Road in smaller durations within the timeframe of construction. We encourage impacted customers to utilize State Route 16 for north-south traffic as able to prevent travel/commute delays.
- Coordinated minor customer power outages as construction progresses, on-site representatives will schedule/coordinate with customers and provide expected durations prior to outage.
- Increased Bucket Truck traffic/presence in the work areas identified in the map on the following page, including daily traffic on Hand Road as crews travel between material staging area and work areas.
- Tree Removals and Trimming along Savage Road providing clearance to power lines.
- Please assist us in maintaining public safety by staying clear of project work zones and adhering to posted signage during construction.